**Quest**Select **FAQs**

1. What is QuestSelect™? The QuestSelectTM program allows you to obtain outpatient laboratory testing at no cost to you.

1. What do I pay when I use blood work and other laboratory testing with QuestSelectTM? You have a $0 copay for over 1,200 different blood, urine, cytology, pathology, and cultures that are included in the subscription.

1. What tests are covered under QuestSelectTM? Over 1,200 tests including
	* Blood testing (e.g., cholesterol, complete blood cell counts)
	* Urine testing (e.g., urinalysis)
	* Cytology and pathology (e.g., pap smears, biopsies).
	* Cultures (e.g., throat culture)

1. How can I be certain Quest Diagnostics will not bill me? You must inform the Quest Diagnostics receptionist that you are a QuestSelectTM member and present your member ID number. Your QuestSelectTM member ID will be your health plan ID number for those who have a health plan. If you do not have a health plan, a QuestSelectTM member ID will be assigned to you and made available online or by calling 1-866-725-0777 for this or any other questions.

1. My doctor ordered blood work and wanted me to go down the hallway. What do I do since I have QuestSelectTM?

* + - You need to understand your rights and why the doctor does this. If your doctor is employed by a hospital, he or she is required to send you to their most expensive blood work facility down the hallway, *but* you are not required to go down the hallway.
		- Why? The hospital electronic medical record (EMR) system is programmed to list only hospital blood work facilities. This makes the hospital money, while you lose money. Warning: blood work at hospitals is expensive for a reason.
		- Why do the doctors let this happen? Because they can be fired if they refer to care providers that are not owned by the hospital. QuestSelectTM was created to provide you with affordable access to the care you need. $0 out-of-pocket at the time of care. It’s your body. It’s your hardearned money.
		- Tell your doctor and his or her medical receptionist you have a $0 out-of-pocket QuestSelectTM membership and to schedule your blood work or other lab testing at Quest Diagnostics. It’s your option and right to pay $0 out-of-pocket or a big surprise hospital bill for blood work.
		- Quest Diagnostics will send your blood work results to your doctor to discuss with you and make your results available to you online under your MyQuestTM account. It’s that easy to get and share lab results.

1. Does QuestSelectTM replace current healthcare benefits? No. This is a member driven program. However, if you choose not to use QuestSelectTM, your usual deductible and coinsurance costs will apply, and you will lose out on the $0 co-pay, $0 out-of-pocket feature of this program.

1. What tests are not covered under QuestSelect™? QuestSelectTM does not cover:
	* Lab work ordered during hospitalization.
	* Lab work that is needed on an emergency (STAT) basis and time-sensitive, esoteric outpatient laboratory testing such as fertility testing, bone marrow studies and spinal fluid tests.
	* Non-laboratory work such as mammography, x-ray, imaging, and dental work.
	* Lab work performed without the use of your QuestSelectTM benefit.
	* Testing that is not approved and/or covered by your current health benefit plan, if you have one.

1. How can I find the nearest Quest Diagnostics lab near me?
	* Go to“Products” titled “QuestSelect™ Map”
	* Enter your zip code
	* You can also go to:<https://www.questdiagnostics.com/locations/search.html/34112/10/4>

1. How many Quest Diagnostic labs are there? There are over 2,000 lab locations across the US.

1. Can I use **Quest**Select™ at my doctor’s office? No. In order to receive $0 Copay your doctor must give you a script and you must go to a Quest Diagnostics™ location.

1. Do I need to go to a different location than my doctor’s office? Yes. In order to receive $0 Copay your doctor must give you a script and you must go to a Quest Diagnostics™ location.