



Virtual Urgent Care

24/7 access to doctors for treatment of common medical concerns

Welcome to Recuro’s Virtual Urgent Care solution! We connect you with urgent care doctors through our app when you and your family need to see a doctor. All of our doctors are board-certified and are equipped to quickly treat any common medical concern.

Our urgent care solution provides unlimited 24/7 access with **zero out-of-pocket costs** for you and your family, ensuring that you get quality care when you need it, all from the convenience of your mobile device or computer.

Top Conditions Treated

Acne & Rashes	Ear Problems	Headache
Allergies	Fever	Pink Eye
Cold/Flu & Cough	Insect Bites	Respiratory Issues
GI Issues	Nausea & Vomiting	And More

Disclaimer: Disclaimer: Recuro services are for non-emergency conditions only. Recuro services are not considered insurance or a Qualified Health Plan under the Patient Protection and Affordable Care Act. Recuro doctors do not prescribe DEA controlled substances (schedule I-IV) and does not guarantee that a prescription will be written. For updated full disclosures, please visit www.recurohealth.com

What’s Included in Your Plan



Scan to Download App

24/7 Access

Recuro physicians are available whenever our patients need them, day or night

Primary Care Coordination

Your Recuro urgent care and primary care physicians can easily transfer your information for seamless care

Easy Prescription Pickup

Your physician will send any prescribed prescriptions to your preferred pharmacy for easy pickup

Phone & Video Capabilities

Live video and phone call options let you receive care the way you prefer

Visit Summaries

Your medical visit is recorded and transcribed, allowing you to access your information at any time



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Product Highlights

61%

Decrease Your Healthcare Costs

Using virtual care in place of in-person visits decreases healthcare costs on average by 61%, letting you keep more money in your pocket

**9
MIN.**

24/7 Access to Care

Our physician network is available 24/7, 365 days of the year with members experiencing an average of only 9 minutes wait time to speak with a physician

1 of 3

Save Unnecessary Trips to the ER

30% of ER visits by members with a chronic condition are potentially avoidable, and can save you up to \$500 each time you use Virtual Urgent Care instead of visiting an ER

**1
day**

Same-Day Prescriptions

If your physician determines that you need a prescription, they will send it to your preferred pharmacy on the same day as your appointment when possible

\$0

Don't Skip Care Due to Costs

40% of Americans have delayed or skipped care due to the high associated costs of seeing a doctor. With Recuro spend \$0/visit



Scan to Get Started



**Get Started Online
or in the App**

Scan QR Code



**Request a
Doctors Visit**

www.recurohealth.com



**Speak with
Customer Service**

1.855.6RECURO

Need Immediate Help?

Recuro doctors are available 24/7/365 by phone, mobile app, or online.



NextGen Care

Behavioral Health

Collaborative Mental Wellness

Comprehensive behavioral health care from therapy and counseling to psychiatry and medication management, all delivered virtually.



RECURO
HEALTH

- ✓ Psychiatry
- ✓ Therapy and Counseling
- ✓ Health Risk Assessment
- ✓ Risk Stratification
- ✓ Integrated Prescriptions
- ✓ PGx Testing
- ✓ Integrated Lab Testing
- ✓ Primary Care Coordination

Product Highlights



Holistic

Primary care and behavioral health doctors collaborate closely to ensure coordinated treatment plans that care for the whole patient.



Targeted

Pharmacogenetic (PGx) testing ensures the right behavioral health medication is prescribed, the first time.



Accessible

While today behavioral healthcare is difficult to access for so many, at Recuro it is available and affordable.





**Virtual
Care
Platform**

NEXTGEN CARE

BENEFITS

Conditions Treated

- ADHD / ADD
- Anger Management
- Anxiety
- Bipolar Disorder
- Sleeping Disorders
- Smoking Addiction
- Substance Abuse
- Depression
- Stress
- Eating Disorders
- Grief & Loss
- PTSD
- OCD
- And More

Product Details

Psychiatry

Psychiatry and behavioral health medication management.

Integrated Prescriptions

Prescriptions are immediately sent to the patient's preferred pharmacy for easy pickup.

PGx Testing

Pharmacogenetic testing to personalize the right medication and dosage for each patient, based on their genes.

Health Risk Assessment

Behavioral health-focused risk assessment including depression and anxiety.

Therapy and Counseling

Therapy and counseling services from social workers and psychologists.

Risk Stratification

Analytics to identify those most at risk of behavioral health challenges to proactively engage and treat.

Integrated Lab Testing

Post-visit lab testing where needed, integrated within the Recuro platform.

Primary Care Coordination

Primary care and behavioral health can be integrated to provide holistic patient care.



**48
Hours**

Did you know?

Behavioral health visits are available within 48 hours*, far more accessible than other options.

*Subject to provider listed availability

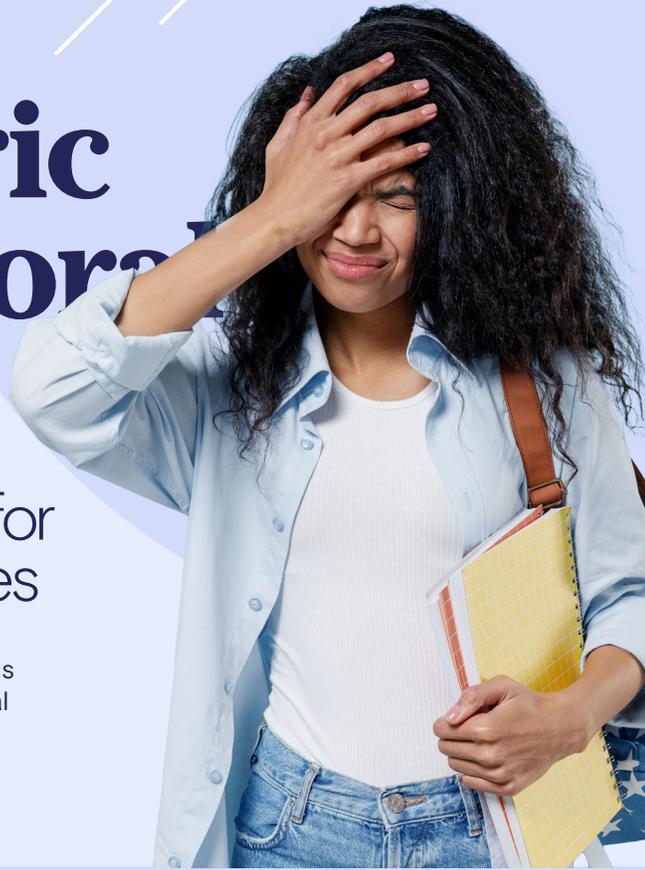


Integrated Benefits

Pediatric Behavioral Health

Mental Wellness for Children & Families

Designed specifically to support kids and teens with a range of behavioral health needs.



RECURO
HEALTH



Clinical Services



Parent Support



Virtual Options



Personalized Plans

Product Highlights



Comprehensive Program

Multidisciplinary care teams provide personalized support through virtual visits with expert therapists and coaches and on-demand resources for parents and caregivers.



Growing Need

Mental health challenges among children have increased, which has had a profound effect on parents and caregivers.



Provides Key Support

Support parents and caregivers with the support they need to successfully manage both their personal and professional lives.



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Digital
Medical
Home

NEXTGEN CARE

BENEFITS

Issues Treated

- School pressure
- Stress
- Anxiety
- Bullying
- Confidence
- Self-esteem

Product Details

Clinical Services

Provides highly specialized pediatric behavioral health clinical services.

Parent Support

Self-guided and coach-supported skills training is available for parents and caregivers.

Virtual Options

Web-based, video, and on-demand care from healthcare professionals is delivered straight to any device.

Personalized Plans

Personalized treatment from expert therapists and coaches provides help for conditions like anxiety, depression, ADHD, and disruptive behavior.



80%

Did you know?

80% of parents or caregivers reported that their children's disruptive behavior improved significantly.



Integrated Benefits

On-Demand Counseling

Support for Everyday Challenges

Compassionate counseling for individuals with personal, family, and work-related concerns, so they are supported when navigating life's challenges.



RECURO
HEALTH

✓ Virtual Consultations

✓ Financial Planning Advice

✓ Legal Assistance

✓ Family Support Assistance

✓ Face-to-Face Referrals

Product Highlights



Flexible Support for Most Needs

Access to guidance and resource referrals, whether an individual is a new parent, a caregiver, selling their home or needs legal advice.



Mental Wellness Counseling

Providing confidential, professional counseling sessions for a wide variety of concerns.



Financial & Legal Guidance

Legal and financial experts are available, in addition to in-app calculators for budgeting, loans, mortgages, and more.





Virtual Care Platform

NEXTGEN CARE

BENEFITS



Anxiety

Cognitive therapy, medication recommendations and more.



Depression

Therapy and medication options are effective treatments.



Grief / Loss

Talk therapy and coping strategies promote healthy healing.



Marital Issues

Counseling for navigating difficult challenges for couples.



Stress & More

Managing stress through multiple avenues and supporting other mental-health challenges.

Product Details

Virtual Consultations

Supporting individuals on topics such as caregiving, selling a home, legal advice and more.

Legal Assistance

Free over the phone or face-to-face legal consultations.

Face-to-Face Referrals

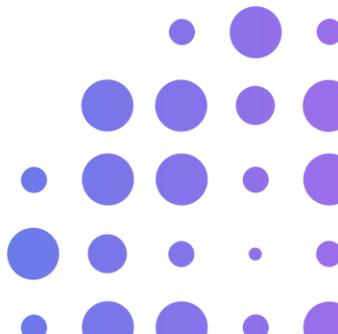
Set number of in-person visits with a licensed behavioral health clinician.

Family Support Assistance

Consultations and referrals for everyday issues such as dependent care, auto repair, pet care, and more.

Financial Planning Advice

Expert financial planning and consultation services.



81%

Did you know?

EAP counseling has helped improve outcomes for 81% of users with depression.



Integrated Benefits

Prescription Benefit

Medications for Less Cost

Recuro's prescription benefit includes \$0 copay medications for chronic conditions (with home delivery) and urgent care needs.



RECURO
HEALTH

✓ Prescription Benefit Card

✓ Medication Delivery

✓ Extensive List of Prescriptions

✓ National Pharmacy Network

✓ Easy-to-Use Member Portal

Product Highlights



Reduced Health Plan Costs

Employer and health plan pharmacy expenditures are managed through a benefit that provides access to covered prescriptions at a PEPM rate.



Convenient Prescriptions

Members can pickup urgent care medications from the pharmacy with a conveniently placed digital card, or order ongoing medications by mail from the convenience of home.



More Favorable Health Outcomes

Increased adherence to care plans and follow through on medication pickup due to \$0 prescription copay model and ease of access.





**Virtual
Care
Platform**

NEXTGEN CARE

BENEFITS

Sample Medications

- Albuterol
- Amoxicillin
- Atorvastatin
- Benazepril
- Cephalexin
- Clindamycin
- Fluoxetine
- Lisinopril
- Metformin
- Prednisone
- Sertraline
- Sucralfate



Product Details

Prescription Benefit Card

Digital card that can be presented when picking up urgent care medications at a member's local pharmacy.

Home Medication Delivery

Mail order pharmacy for home delivery of covered chronic care medications.

Easy-to-Use Member Portal

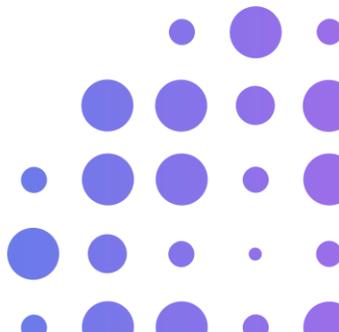
An integrated member portal allows users to easily request home delivery of prescriptions.

Broad Prescription List

Access to approximately 65 generic urgent care prescriptions at no cost to the member.

Extensive Pharmacy Network

This benefit is accepted at over 70K retail pharmacy locations across the U.S.



95%

Did you know?

Recuro's Prescription Benefit includes 95% of the top 200 most prescribed maintenance medications for the most common conditions?

